

Galaxy Terms of Service

Effective date: February 2, 2026

These Terms of Service (the “Terms”) form a legally binding contract between **Intergalactic Data Labs, Inc.**, doing business as **Galaxy** (“Galaxy,” “we,” “us,” or “our”), and you (“you” or “User”). By accessing or using the Galaxy website, APIs, applications, or any other services that link to these Terms (collectively, the “Service”), you agree to be bound by these Terms. If you do not agree, do not access or use the Service.

1. Acceptance of the Terms

You agree to these Terms by accessing or using the Service. If you are using the Service on behalf of an organization, you represent and warrant that you have the authority to bind that organization, and references to “you” refer to that organization.

2. Eligibility and Account Registration

You must be at least 18 years old (or the age of majority in your jurisdiction) and have the legal capacity to enter into these Terms.

To access certain features of the Service, you must create an account. You agree to provide accurate, complete, and up-to-date information and to safeguard your account credentials. You are responsible for all activity that occurs under your account.

3. Description of the Service

Galaxy provides a cloud-based software platform designed to help organizations model, connect, and reason about their data through structured entities, relationships, and processes. The Service may include analytics, collaboration features, automation, AI-assisted functionality, APIs, documentation, and related tools.

Galaxy may add, modify, or remove features at any time in its discretion.

4. Access Rights and Permitted Use

Subject to your compliance with these Terms and payment of applicable fees, Galaxy grants you a limited, non-exclusive, non-transferable, and revocable right to access and use the Service solely for your internal business purposes.

Your use of the Service may be subject to usage limits, including limits on users, data volume, or requests, as specified in your subscription plan or order.

You may access the Service only through supported and authorized means. You may not assign or transfer your rights under these Terms without Galaxy's prior written consent.

5. Acceptable Use

You agree not to:

- Use the Service for any unlawful or rights-violating purpose;
- Upload or process data without having the necessary rights and permissions;
- Attempt to reverse engineer, decompile, or extract source code, models, or system prompts from the Service;
- Interfere with or disrupt the integrity, security, or performance of the Service;
- Introduce malicious code or attempt to bypass usage restrictions;
- Harass, threaten, or harm others, or distribute unlawful, infringing, or defamatory content.

Galaxy may suspend or terminate access if it reasonably determines that your use violates these Terms.

6. Subscription Plans, Fees, and Payment

Fees, billing cycles, and usage entitlements are described in the subscription plan you select. Fees are billed in advance unless otherwise specified.

Galaxy may modify pricing upon reasonable notice. Continued use of the Service after a pricing change constitutes acceptance of the new pricing. Fees are non-refundable except as required by law.

You are responsible for all applicable taxes. Failure to pay may result in suspension or termination of access.

7. User Content and Data Rights

You retain ownership of the data and content you submit to the Service ("User Content"). You grant Galaxy a worldwide, non-exclusive, royalty-free license to host, process, transmit, and display User Content solely as necessary to operate, secure, and provide the Service to you.

Galaxy does **not** use User Content to train or improve any generalized or shared machine learning or artificial intelligence models. Your User Content is isolated to your account or workspace and is accessible only by authorized users and Galaxy personnel as necessary to operate and support the Service, subject to confidentiality obligations.

Galaxy may generate aggregated, anonymized, or derived data that does not identify you, any individual, or your organization, solely from system usage and operational metadata, for the purpose of operating, maintaining, and improving the Service. Such aggregated or anonymized data is owned by Galaxy and does not include User Content or permit reconstruction of User Content.

Galaxy implements reasonable technical and organizational measures designed to protect the confidentiality, integrity, and availability of User Content. You are responsible for maintaining appropriate security of your credentials and systems.

Upon termination, Galaxy may retain or delete User Content in accordance with its data retention policies and applicable law.

8. Privacy

Galaxy's Privacy Policy describes how we collect, use, and protect personal information. By using the Service, you agree to the Privacy Policy.

9. Support and Availability

Galaxy may provide customer support through channels described on the Service. Unless otherwise agreed in writing in a separate service level agreement, the Service is provided without uptime or availability guarantees.

10. Intellectual Property

The Service, including all software, models, designs, and content (excluding User Content), is owned by Galaxy or its licensors and is protected by applicable intellectual property laws. No rights are granted except as expressly stated in these Terms.

11. Third-Party Services

The Service may integrate with or link to third-party services. Galaxy is not responsible for third-party services or their terms, and your use of third-party services is governed by their agreements.

12. Disclaimer of Warranties

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND. GALAXY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

12A. AI-Assisted and Automated Outputs Disclaimer

The Service may include features that generate automated, algorithmic, or AI-assisted outputs (“Outputs”) based on User Content, system data, or configuration choices. Outputs are provided for informational purposes only and are not intended to be relied upon as legal, financial, medical, operational, or professional advice.

Galaxy does not warrant that Outputs are accurate, complete, or suitable for any particular purpose. You are solely responsible for reviewing, validating, and making decisions based on Outputs, including any actions taken or not taken in reliance on such Outputs. Use of Outputs is at your own risk.

13. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, GALAXY WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOSS OF PROFITS, DATA, OR GOODWILL.

GALAXY’S TOTAL LIABILITY ARISING OUT OF OR RELATING TO THE SERVICE WILL NOT EXCEED THE GREATER OF (A) THE AMOUNT PAID BY YOU TO GALAXY IN THE TWELVE MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM OR (B) ONE HUNDRED U.S. DOLLARS (US\$100).

14. Indemnification

You agree to indemnify and hold harmless Galaxy and its affiliates, officers, directors, employees, and agents from any claims, losses, liabilities, damages, and expenses arising out of your use of the Service or violation of these Terms.

15. Term and Termination

These Terms remain in effect until terminated. Galaxy may suspend or terminate access at any time, with or without cause. You may cancel your subscription at any time through your account.

Upon termination, your right to use the Service ends, and Galaxy may disable your account and handle User Content as described in these Terms. Sections intended by their nature to survive termination will survive.

16. Modifications to the Service or Terms

Galaxy may modify the Service or these Terms at any time. Material changes will be communicated through reasonable means. Continued use after changes take effect constitutes acceptance.

17. Governing Law and Venue

These Terms are governed by the laws of the State of Delaware, without regard to conflict-of-law principles. Any disputes shall be brought exclusively in the state or federal courts located in the State of Delaware, except that either party may seek injunctive relief to protect its intellectual property rights.

18. Miscellaneous

These Terms constitute the entire agreement between you and Galaxy. If any provision is unenforceable, the remaining provisions remain in effect. Galaxy's failure to enforce a provision is not a waiver. Galaxy may assign these Terms at its discretion; you may not without consent. Galaxy is not liable for delays or failures caused by events beyond its reasonable control.

19. Contact Information

Questions about these Terms may be directed to support@getgalaxy.io.

These Terms are provided for general informational purposes and do not constitute legal advice.